

TEAMS INTRODUCTION

WHO IS NUWAVE COMMUNICATIONS
Who is NuWave Communications Overview Brochure (VOICE EXPERTS! Around since 1999, geo-redundant network, 8+ years no customer service interruptions, White Glove Customer Service, Billions of mins per month of voice traffic, etc.). NuWave 1st US Carrier endorsed by Microsoft to provide Teams Calling Plans
NuWave Teams Differentiators & Value Prop Direct Routing Partner Hosted Architecture (zero hardware on customer prem).
WHAT IS MICROSOFT TEAMS
Teams named fastest growing Microsoft App of all time. Center of Office 365 Universe. A CHAT BASED, VOICE & VIDEO ENABLED WORKPLACE, 2min Teams Intro Video Intro to Teams Voice Calling in Microsoft Teams NuWave Teams Per user or shared trunk Calling Plans (MSFT only offers Per User). We offer unlimited inbound calling, Others charge for inbound & outbound. Post Pay so no service interruption if user or org exceeds their min allocation. Completely cloud based solution, no Hardware to install or maintain/No CapEx. White Glove Service which exceeds that a large company like MSFT simply cannot provide. Full service provisioning provided by NuWave or detailed self-service Teams provisioning guide provided at no additional charge.
NuWave.com Teams Resources: Training, Infographic & Adoption Guide Who is a good Fit for Teams? Customers replacing on-prem PBX's or inferior hosted voice solutions. Those already using O365, or those seeking to get started, improve, or consolidate their UCC experience, ETC. Microsoft Named Gartner UCaaS Magic Quadrant leader 2019

For QUESTIONS & DISCOVERY

CALL GARY: Teams PSTN (702) 960-0455 or email Teams@Nuwave.com

Fully automated Ordering & Provisioning Portal (see below)



FOR SELLERS

Fully automated Ordering & Provisioning Portal

Per User Model

VOICE/PSTN PLAN DETAILS

(can be stand alone or bundled with Office 365)

\$12.00/mo

- Unlimited Inbound Calls
- Unlimited Teams to Teams Calls
- 1000mins outbound (US48 & Canada) per mo.
- HI is .013, AK is .20
- If minute allocation is exceeded .013 applies (post pay, NO SERVICE INTERRUPTION or Prepay required)
- International available

Easy to use, step by step Tenant provisioning guide provided at no additional cost when not bundled with NuWave CSP/Partner of Record Office 365 licenses

Per Trunk Model

Microsoft TLS/SRTP Certified SIP Trunks/concurrent call paths/ channel (can be alone or bundled with Office 365)

(can be stand alone or bundled with Office 365)

\$19.95/mo

- Each Trunk includes 750 mins outbound (US48 & Canada) per month
- HI is .013, AK is .20
- If minute allocation is exceeded, .019 applies (post pay, NO SERVICE
- Unlimited Teams to Teams Calls
- Add Unlimited **US48 & Canada Outbound- \$5mo per trunk
- **AUP applies: an additional 1250mins US48 & Canada Outbound (for a total of 2000mins a month)

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Additional Nuwave information

- Microsoft Teams wins Best of show, 2nd yr in a row!
- Microsoft features NuWave in KeyNote and their primary booth collateral handed out to all 10K attendees!





SOLUTIONS GUIDE

Microsoft Teams in the Workplace

Microsoft Teams offers smarter ways to connect and work together in the everchanging workplace. Work how you want. Where you want.

Microsoft Teams & NuWave Communications

For more information, go to Nuwave.com/mssolutions/nuwave-microsoft-teams



NuWave Communications is a global communications service provider with a continuing mission to sustain mutually valuable relationships with our customers, employees, and communities. NuWave offers a fully automated custom built portal that allows for immediate provisioning of Teams PSTN Calling Plans, phone numbers, Teams devices, etc. In this self-service model, NuWave now also provides clients with a step by step guide for provisioning their tenant and users voice routing. The solution offering includes Per User calling plans or Shared Trunk/Call Paths and can accommodate both new number requests as well as porting numbers.

Additional Nuwave teams resources

- Why migrate to Teams?
- Journey from <u>Skype for Business to Teams.</u>
- Teams & SfB <u>co-existence</u> during migration.